



## Media Release

### Mobile Library van returns as 'Click & Collect' service

Getting your hands on a library book is about to become even easier for Highland residents with the launch of Council's new 'Click & Collect' service.

Starting Thursday 17 September Council will temporarily roll-out this new service which will follow the pre-existing Mobile Library route and schedule.

Council's Chief Information Officer John Crawford said the new 'Click and Collect' service would allow more patrons to access the library's collections and materials.

"Even though we reopened the Bowral Central Library in June we understand not everyone is yet comfortable returning to public spaces," he said.

"We're also aware that not all of our patrons are physically able to make it into our Bowral branch library".

"This service therefore provides access to those library customers who still want to catch up on their favourite reads without having to make the trip into town."

Mr Crawford said patrons could reserve up to ten of their favourite titles through the Library's online catalogue, via the *Bookmyne* App, or by contacting the library directly.

Library staff will then advise when items are available for collection at your scheduled stop. Patrons are reminded to bring their Library Card and book bag when picking up their items.

"Current COVID-19 restrictions mean we can't yet offer browsing of the collections in the Mobile Library," Mr Crawford added. "We are however more than happy to deliver pre-reserved books to a location that's more convenient for our readers."

The Click & Collect service will follow the pre-existing Mobile Library schedule and timetable. Additional stops will be included at Moss Vale's Leighton Gardens from 11am to 12 noon and Mittagong Library between 2pm and 3pm each Friday. Full times and locations can be found at [www.library.wsc.nsw.gov.au/our-services/mobile-library](http://www.library.wsc.nsw.gov.au/our-services/mobile-library).

All library services including Click & Collect deliveries will be carried out as per *NSW Public Health Safety Guidelines*.

"While we're slowly opening more facilities and services to the public, the health and well-being of our patrons and staff remains our number one priority," Mr Crawford stressed. "That means we'll still be asking guests to observe proper hygiene measures and continue to use the hand sanitisers provided both within the library and mobile van."

Borrowed items can be returned to the mobile library which will then be stored and isolated for 24 hours before being returned to the shelves.

To view Bowral Library's online catalogue including Renewal and Request options and Bookmyne App instructions, visit [www.library.wsc.nsw.gov.au](http://www.library.wsc.nsw.gov.au) or phone 1300 266 235.

For the latest COVID-19 updates, advice and restrictions visit [www.nsw.gov.au/covid-19](http://www.nsw.gov.au/covid-19).

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